

Law Offices of Gregory J. Vogt, PLLC

101 WEST STREET
SUITE 4
BLACK MOUNTAIN, NC 28711

www.vogtlawfirm.com

Gregory J. Vogt
828.669.2099 (office)
gvogt@vogtlawfirm.com

April 23, 2013

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

Re: CC Docket No. 00-257

Dear Ms. Dortch:

Hawaiian Telcom Inc. ("HTI") hereby notifies the Commission that HTI plans to transfer customers of Wavecom Solutions Corporation ("Wavecom") over the next 24 months, but in no event before 30 days from the date of this letter. Wavecom provides a variety of services, including local exchange and long distance telecommunications services, to customers in Hawaii. Other services provided by Wavecom are not subject to the bulk transfer rule.

Wavecom is now a wholly-owned subsidiary of HTI. Customers will be transferred to HTI or Hawaiian Telcom Services Company ("HTSC"), an affiliate of HTI, on a phased basis over time when its operations are able to effect a smooth transition of such customers.

HTI and HTSC certify that they will send notices to each customer affected at least 30 days prior to the date a specific customer will be transferred to HTI and HTSC, respectively, by sending a written customer notice that is substantially similar to the attached document which includes a statewide toll free number for the customer to contact HTI and HTSC.

Please let me know if you have any questions.

Sincerely,

/s/ Gregory J. Vogt

Gregory J. Vogt
Counsel for Hawaiian Telcom Inc. and Hawaiian
Telcom Services Co.

Enclosure

Sample Transfer Customer Notice

[FnameLname]
[Company]
[Address 1]
[Address 2]

Important information regarding your [specify service] service

Dear [FnameLname],

Hawaiian Telcom is excited to integrate the strengths of Wavecom Solutions Corporation and to continue our commitment to provide you with the highest quality services and the best value. That's why we want to let you know billing and support for your [specify service(s)] service will shift to Hawaiian Telcom no later than [date].

No action is required by you, and Hawaiian Telcom will continue to provide all the great benefits you've come to count on.

- [Provide details on specific service]
- High-quality local phone service
- Flexibility to grow as your business grows
- All-digital fiber optic network for clear calls
- Caller ID, Call Forwarding, Call Transfer
- 3-way calling, 6-way conference
- 24/7 network-based monitoring and Customer support

Our current rates, terms and conditions for [specify service] are attached. We value your business and will keep you informed every step of the way. If you have any questions or concerns, please call us toll free at 643-WAVE (9283).

Mahalo,

Hawaiian Telcom

There will be no fees to you as a result of this change. You have a right to choose your own [specify service] provider. In the future, Hawaiian Telcom will notify you of any changes to the rates, terms and conditions of services via a message on